

SUPPLIER EXCELLENCE AWARD

Award Description

This company award is presented to a supplier who has demonstrated exceptional achievements and commitments to the advancement of high-quality commercial and industrial construction through the supply of first-rate products and services to the construction industry.

This award is presented to an active supplier who has shown outstanding expertise, support and innovation in the provision of supplying products and/or services.

Criteria

Nominees will be a Supplier member of the Moncton Northeast Construction Association, who has made an outstanding contribution to the New Brunswick's Construction Industry.

- Must be a member in good standing with the association.
- Primary business is as an active supplying products or services to the construction industry
- Projects and achievements serviced by the Supplier must have been within the last 12 months.
- Projects may be commercial, institutional, industrial, residential, or civil/infrastructure.
- Self-nominations and third-party nominations are accepted.

Details to include in your submission:

- **Company Overview** (250 words max)
 - Company background
 - Year business established
 - Products and/or services offered
- **Statement of Excellence** (500–1,000 words max) (30 points)
Explain how your company demonstrates excellence in the following areas:

Customer Service

- Responsiveness
- Technical support
- Reliability
- Problem-solving
- Long-term client relationships

Quality

- Product quality and consistency
- Safety standards
- Certifications or quality assurance programs
- On-time delivery performance

Innovation

- New products or services
- Process improvements
- Technology adoption
- Sustainability initiatives

Industry Support

- Support for contractors and clients
- Training and education provided
- Participation in industry initiatives
- Mentorship or knowledge sharing

- **Business Impact** (30 points)

Provide examples of how your company has positively impacted clients or projects, such as:

- Improved efficiency
- Reduced costs
- Enhanced safety
- Solved significant project challenges
- Helped projects meet deadlines

- **Testimonials** (40 points)

Include a minimum of two letters of support from customers, contractors, consultants, or industry partners describing:

- Quality of service
- Reliability
- Professionalism
- Overall value